



Giesecke+Devrient

Quality Policy

Statement of Principle

1. The Giesecke+Devrient Group

Giesecke+Devrient (G+D) is a global security technology provider headquartered in Munich, Germany. Founded in 1852, the company has a workforce of around 11,800 employees and generated sales of EUR 2.38 billion in the 2021 fiscal year. A total of 81 subsidiaries and joint ventures across 33 countries ensure customer proximity worldwide.

Engineering trust through technology is G+D's core area of expertise. As a trusted partner to customers with the highest demands, G+D secures the essential values of the world. We develop customized technology in four major playing fields: payment, connectivity, identities and digital infrastructures.

Payment: As a global market leader, G+D has a unique portfolio of solutions for public currencies as well as electronic and digital payment.

G+D provides solutions for end-to-end cash management. We produce and distribute banknote paper, banknotes, and technologically advanced security features. Our cash management solutions include banknote processing machines as well as complete cash center solutions. Complementary to this portfolio for physical currencies we also offer solutions for building and running a Central Bank Digital Currency (CBDC).

At the same time we are partner for the banking and finance sector with a comprehensive portfolio for smartcards and facilitate secure electronic and digital payment. In addition, we provide solutions for access and identity management in the health sector, for smart mobility and enterprises.

Connectivity: With a wealth of experience from securing connectivity, G+D is the trusted partner and pioneer for all challenges posed by the Internet of Things. We enable connections to mobile networks and the IoT, including SIM cards, SIM management services, eSIM management including secure operating systems as well as connectivity for enterprise IoT.

Identities: G+D supports governments and authorities around the world with reliable, integrated passport and identity solutions. Through Veridos, our joint venture with the German state-owned Bundesdruckerei, we offer innovative solutions for the authentication and verification of persons and objects. This includes highly secure physical and digital documents, border control and identification systems as well as eGovernment solutions.

Digital Infrastructures: As IT security partner to the Federal Republic of Germany, G+D enables digital sovereignty for governments, companies and society. Our listed subsidiary secunet is the leading European provider of high-quality cyber security solutions. secunet offers public authorities and industrial enterprises an extensive portfolio of products and consulting services around the protection of data and infrastructures and for the transmission, storage, and processing of information. This includes encryption technology up to the highest security level.

2. G+D Quality Commitment

Quality is an expression of our corporate philosophy and a component of G+D's tradition. Our strategy stipulates extensive communication with our customers and other market relevant parties. Based on that, we provide innovative and sustainable solutions generating added-value, trust and satisfaction for our customers and users of our products.

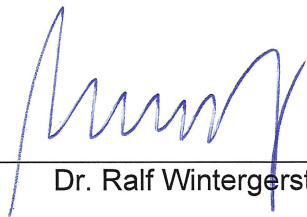
Maintaining and raising the level of customer satisfaction is one of our company's top priorities, which we combine with our striving for continuous improvement. Thinking and acting in a quality, sustainability, performance and cost conscious manner is a prerequisite for both customer satisfaction and the company's lasting success. These major principles are complemented by always considering legal and regulatory requirements. All employees around the world are obliged to act accordingly, on a daily basis. Globally working together in a collaborative and process oriented manner contributes to our process of continuous improvement.

Competence and quality are no static concepts, but rather dynamic ones. We recognize the important role of all our employees in achieving a high quality level for our customers. To ensure that G+D remains successful, we support and encourage lifelong learning. Managers, together with their subordinates, set goals and measurable development objectives and carry out performance appraisals.

The quality of our products and services is guaranteed by the planning of quality assurance measures and systematic process monitoring. The areas of development, production, and service establish strategic partnerships with suppliers and entities able to provide specialized know-how. These partners are included in our quality management system.

An essential element to nurture this approach in a sustainable way is the quality management system that has been established at G+D. This system meets the requirements set forth in the ISO 9001 standard. Additionally, individual business sectors comply to other applicable industry standards and hold specific certifications such as IATF 16949 and ISO 14298.

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